



भारतीय विज्ञान शिक्षा एवं अनुसंधान संस्थान बरहमपुर
Indian Institute of Science Education and Research Berhampur
Established by the Ministry of Education, Govt. of India

PROPRIETARY ARTICLE NOTICE

No. IISERBpr/S&P/2024-25/PAC/22

Dt. December 11, 2024

Indian Institute of Science Education and Research (IISER), Berhampur, is an autonomous Institute established under Ministry of Education, Government of India. The Institute needs 3 years AMC charges for Raman Spectrometer on proprietary basis.

2. The following documents are hereby uploaded for open information, to submit objections, comments if any from any manufacturer regarding proprietary nature of the equipment / item: -

- i) Proprietary Certificate by the firm
- ii) Detailed specifications

3. Objections if any are to be submitted through e-mail to purchase@iiserbpr.ac.in within 14 days from the date of publishing this notice, failing which it will be presumed that no vendor is having any comments to offer and the case will be processed on merits.

Stores & Purchase Officer

Renishaw Plc

New Mills, Wotton-under-Edge
Gloucestershire, GL12 8JR
United Kingdom

Tel +44 (0) 1453 524524
Fax +44 (0) 1453 524901
Email uk@renishaw.com
www.renishaw.com



**PROPERTITARY ARTICLE CERTIFICATE (PAC)
FOR
SERVICES OF RENISHAW RAMAN SPECTROMETER**

TO WHOME IT MAY CONCERN

This is to confirm that M/s Renishaw Metrology Systems Ltd. is our wholly owned subsidiary in India to offer services and the maintainer of Renishaw Raman Spectrometer.

We can also confirm that we have factory trained service engineers stationed at Bangalore Pune and Gurgaon with our respective subsidiary offices to offer quality after sales support to our Indian customer base.

Yours faithfully,

For **Renishaw Plc**

A handwritten signature in black ink, appearing to read "Paul Gallagher".

**Paul Gallagher
Vice President & Managing Director -APAC
Renishaw Asia Pacific**

SCOPE OF WORK FOR AMC

1. Name of the Equipment : Raman Spectrometer (Model In Via Reflex, Sl.no. 22QR52)
2. Purchase Order No : P/PHY/2018-19/222 Date. 15.03.2019
3. Initial warranty starts on : 08.01.2019
4. Initial warranty expires on : 08.01.2020
5. OEM Authorization Letter : attached
6. AMC Contract Period : The contract covers for a period of 03 (Three) years and will commence from date of placing the purchase order.
7. Scope of the AMC :
 - (i) Preventive Maintenance: Preventive maintenance would be carried on half yearly basis. During the visit regular maintenance, optical alignments and system re-calibration will be carried out to optimize the system performance.
 - (ii) Breakdown Maintenance: Breakdown maintenance is to be carried out as and when required. This visit will be within 24-48 hours (mutually agreed) from the time of intimation from the customer. 01 emergency breakdown visit per year.
 - (iii) Coordinate with OEM's for support in case of breakdown, software up-gradation, or any other issue in any particular equipment.
 - (iv) Repair /replacement of parts, modules, sub-modules, assemblies, sub-assemblies, spares, up gradation of software if any etc. to make the system operational.
 - (v) Support in case of difficulty in operation.
 - (vi) List of consumables. (if any, to be provided by the vendor)
8. AMC Payment Term : Payment will be made proportionately of the PO value on half yearly basis. No advance payment will be made the vendor.
9. Other terms and conditions : NA


13/11/2024