



भारतीय विज्ञान शिक्षा एवं अनुसंधान संस्थान बरहमपुर
Indian Institute of Science Education and Research Berhampur
Established by the Ministry of Education, Govt. of India

PROPRIETARY ARTICLE NOTICE

No. IISERBpr/S&P/2024-25/PAC/16

Dt. December 11, 2024

Indian Institute of Science Education and Research (IISER), Berhampur, is an autonomous Institute established under Ministry of Education, Government of India. The Institute needs 3 years AMC charges for Drop Shape Analyzer on proprietary basis.

2. The following documents are hereby uploaded for open information, to submit objections, comments if any from any manufacturer regarding proprietary nature of the equipment / item: -

- i) Proprietary Certificate by the firm
- ii) Detailed specifications

3. Objections if any are to be submitted through e-mail to purchase@iiserbpr.ac.in within 14 days from the date of publishing this notice, failing which it will be presumed that no vendor is having any comments to offer and the case will be processed on merits.

Stores & Purchase Officer



Abhijit Bhoite
Regional Sales Manager Asia
A.bhoite@kruss.de

02.12.2024

To,
Department of Physics
Indian Institute of Science Education
And Research (IISER), Berhampur
Berhampur, Odisha - 760010

Proprietary Article Certificate

Dear Sir/Madam,

We, **KRÜSS GmbH**, having our office at Borsteler Chaussee 85, 22453 Hamburg, Germany are the original manufacturer of **Drop Shape Analyzer model DSA25E** and its associated accessories. We hereby certify that we are the only manufacturer who can manufacture and offer the following accessories for our DSA25E instrument. To ensure optimal performance and longevity, the Annual Maintenance Contract (AMC) for the equipment/system must be carried out using genuine spare parts and authorized technical expertise.

We further authorize our official distributor, **Orbit Research Associates Private Limited** having office at 304, Chopra Complex, 8, Community Centre, Preet Vihar, Delhi – 110092 to perform the AMC on our behalf. Orbit has been trained and certified by us to carry out maintenance services, supply original spare parts, and uphold the standards of quality and reliability expected from KRÜSS.

Thanking You,

Yours Sincerely,



KRÜSS GmbH | Wissenschaftliche Laborgeräte
Borsteler Chaussee 85 | 22453 Hamburg

Name: Abhijit Bhoite
Designation: Regional Sales Manager – Asia
KRÜSS GmbH
Wissenschaftliche Laborgeräte

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SCOPE OF WORK FOR AMC

1. Name of the Equipment : Drop shape analyzer.
2. Purchase Order No : P/PHY/2019-20/56
3. Initial warranty starts on : 18.09.2019
4. Initial warranty expires on : 18.09.2020
5. OEM Authorization Letter : attached
6. AMC Contract Period : The contract covers for a period of 03 (Three) years and will commence from date of release of work order.
7. Scope of the AMC :
 - (i) Preventive Maintenance: Preventive maintenance would be carried on half yearly basis. During the visit regular maintenance, optical alignments and system re-calibration will be carried out to optimize the system performance.
 - (ii) Breakdown Maintenance: One (01) breakdown visits per year.
 - (iii) Coordinate with OEM's for support in case of breakdown, software up-gradation, or any other issue in any particular equipment.
 - (iv) Repair /replacement of parts, modules, sub-modules, assemblies, sub-assemblies, spares, up gradation of software if any etc. to make the system operational.
 - (v) Support in case of difficulty in operation.
 - (vi) List of consumables: as attached in quotation, ~~all the required consumables for three years.~~
8. AMC Payment Term : Payment will be made proportionately of the PO value on half yearly basis. No advance payment will be made the vendor.
9. Other terms and conditions : NA

RA Kumar
13/11/2019